

Employer helpline and guides.

Provided by experts

Markel Law LLP is one of the largest UK providers of employment law services employing specialist barristers and solicitors who work with in excess of 200,000 business clients in the UK.

There is a dedicated team servicing the Markel employer helpline, all of whom have a minimum of seven years' employment law experience. All of the solicitors have experience in advising small to corporate size businesses, organisations, private and public sector employers.

The team are familiar with advising and supporting clients on a wide variety of employment law matters, including disciplinary and grievance procedures, recruitment and dismissals, performance and conduct management processes, unlawful discrimination and redundancy.

Employer helpline

Our employer helpline is serviced by a dedicated team at Markel Law LLP giving our employment law protection policyholders direct access to a specialist employment law solicitor or barrister. All of the team have experience in advising small to corporate size businesses, organisations, private and public employers.

In order to help prevent a claim under the employment law protection section of your policy, assistance and support is available in relation to a wide range of employment law disputes, such as:

- Disciplinary and grievance procedures
- Recruitment and dismissals
- Unlawful discrimination, including disputes concerning equality of terms
- Redundancy
- TUPE*

*The employer helpline **must** be used whenever TUPE issues occur

Telephone: 0345 230 0110
(available Monday - Friday, 9:00am - 5:30pm)

Email: markelhelpline@markellaw.com

Information required:

- Policyholder name
- Certificate number
- Contact details
- Brief details of the advice being sought

Employer guides

To complement the legal advice line you have access to the Markel Law Hub, an online resource of expert legal and business guides, templates and content, provided by Markel Law LLP.

This covers everyday legal issues around employment, health and safety, trading and contracts, cyber and data, debt and insolvency and business law resources.

We can offer over 95 fact sheets and over 359 precedent documents covering all of the key areas of employment law, including:

- Annual leave, absence and working time
- Conduct and behaviour
- Contracts of employment and changing terms and conditions
- Disciplinary and grievance procedures
- Discrimination
- Dismissal and resignation
- Pay and benefits
- Recruitment and appointment
- Redundancy
- Sickiness absence
- TUPE
- Work and parents

All of the fact sheets and documents can be accessed on the Markel Law Hub and are kept fully up-to-date on an ongoing basis by a specialist legal information lawyer.

What is the Markel Law Hub?

The Markel Law Hub is a leading digital hub for legal and business solutions, powered by Markel Law LLP.

It will help our ELP policyholders to stay on the right side of the law with step-by-step advice to help manage workplace protocols and disagreements amicably and cost-effectively. It's not just about the law. From paperwork to communication, it provides simple advice to keep workplace relationships optimised.

Access the Markel Law Hub

1. Register

Enter a few short details in the registration section at www.markellaw.co.uk/lawhub You'll need a valid Markel employment law protection policy number to register: this will start with SC or A.

For example:

SC1234A160WX/6789

or A12345/1016

2. Activate your account

We'll send an activation email to the email address you used to register with us. Click on the link in this email to activate your account.

3. Log in to Markel Law Hub

The link takes you to the log in section. Enter your confirmed details here. Remember to select the check box 'remember me' to remain signed-in.

4. Start exploring

You're all ready to go! Don't forget to complete your profile under the 'manage your account' section. You can update your details (including passwords and security options) at any time.

5. Save the icon to your device home screen

Get easy access to the hub by creating a shortcut to your device or desktop. Simply launch it in your browser and save this to your home screen.